

SBV Transforming HR with **monday.com**

How SBV Scaled Operations and Saved Over 3,800 Hours
with monday.com in Just 6 Months

THE CHALLENGE

SBV's HR department faced significant challenges due to the reliance on manual processes and Excel-based tracking.

KEY CHALLENGES INCLUDED:

- ✗ **Fragmented Project Management:** Critical functions such as project plans, training calendars, and recruitment workflows were tracked manually across spreadsheets, emails, and shared drives.
- ✗ **Lack of Process Visibility:** Difficulty in identifying ownership, status, and timelines hindered cross-functional collaboration.
- ✗ **Manual Reporting:** Payroll inputs, scorecards, and business-as-usual (BAU) HR operations required time-consuming email follow-ups and manual collation.

ADOPTION ACROSS HR FUNCTIONS

monday.com is now embedded in the daily operations of:

- ✓ Talent & Performance
- ✓ Change Management
- ✓ Remuneration
- ✓ HR Shared Services
- ✓ Transactional HR Administration
- ✓ Training & Development

Key workflows like secondments, policy updates, onboarding schedules, and BAU administration are now entirely digital and trackable.

Ready to streamline your operations like SBV?

Book a free consultation with The CRM Team today.

BOOK NOW

THE SOLUTION: monday.com + The CRM Team

The CRM Team implemented monday.com as a centralized Work OS across SBV's HR segments - covering Talent & Performance, Change Management, Shared Services, Remuneration, and HR Operations.

With monday.com, SBV:



Digitized & Automated Workflows:
Including payroll inputs, secondments, onboarding schedules, and scorecard management.



Enabled Governance & Reporting:
Role-based access and live progress tracking supported internal controls and simplified audit readiness.



Centralized Collaboration:
Real-time dashboards replaced siloed tools and scattered updates.



Boosting Productivity:
90%+ Sustained user adoption and active usage with over 3,800 hours saved.

REAL IMPACT, REAL RESULTS

Tangible Outcomes for SBV

- ✓ **Streamlined Payroll Governance** - "We now have full visibility from payroll input capture through to processing. The improved traceability ensures compliance and transparency."
- ✓ **Time-Saving, Scalable Reporting** - "I don't need to wait for regional teams to send updates. With boards and dashboards live, I can track everything in real time."
- ✓ **Improved Accountability & Role Clarity** - "Scorecard discussions are now housed in one place - monday.com. Everyone knows who owns what and where things stand."
- ✓ **Central Source of Truth** - "No more email trails and multiple spreadsheets. I build dashboards with the views I need and pull executive packs instantly."

CONCLUSION

With the guidance of The CRM Team, SBV successfully transformed its HR operations using monday.com. What began as a pilot evolved into a core enterprise system driving efficiency, visibility, and compliance across HR. The result? A scalable, collaborative work environment built for the future.

"Start with a non-sensitive but impactful use case. Let teams explore and build confidence. Appoint internal champions and prioritize training. You won't regret it - monday.com is the best investment you can make. Access and governance are easily controlled, so you can scale with peace of mind."

WWW.SBV.CO.ZA

THECRMTEAM.COM